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FUSION CX LIMITED

(TO BE LISTED ON THE MAIN BOARD OF BSE AND NSE)



(Please scan this QR code to view the Red Herring Prospectus and the Abridged Prospectus)

Our Company was originally incorporated as "Xplore-Tech Services Private Limited" as a private limited company under the Companies Act, 1956, through a certificate of incorporation dated February 25, 2004, issued by the Registrar of Companies, West Bengal at Kolkata. The name of the Company was subsequently changed to "Fusion CX Private Limited" pursuant to a resolution passed by our Board dated March 27, 2024, and a shareholders' resolution dated April 26, 2024, and a fresh certificate of incorporation dated June 26, 2024, was issued by the Registrar of Companies, Central Processing Centre to reflect the change in name. The name of the Company was thereafter changed to "Fusion CX Limited" upon conversion to a public limited company pursuant to a Board resolution dated January 27, 2025 and a special resolution passed in the extraordinary general meeting of the Shareholders held on January 28, 2025, and consequently a fresh certificate of incorporation dated March 13, 2025, was issued by the Registrar of Companies, Central Processing Centre to reflect the change in name upon conversion. For further details, see "History and Certain Corporate Matters – Brief History of our Company" on page 232 of the red herring prospectus dated October 8, 2026 ("RHP" or "Red Herring Prospectus") filed with the RoC.

Registered and Corporate Office: Plot No. Y9, Block EP & GP, Sector-5, Bidhan Nagar, Salt Lake, Kolkata - 700091, West Bengal, India. Contact Person: Barun Singh, Company Secretary and Compliance Officer; Tel: 033 45086520
E-mail: secretarial@fusioncx.com; Website: www.fusioncx.com; Corporate Identity Number: U72900WB2004PLC097921

OUR PROMOTERS: PANKAJ DHANUKA, KISHORE SARAOGI, P N S BUSINESS PRIVATE LIMITED, AND RASISH CONSULTANTS PRIVATE LIMITED

INITIAL PUBLIC OFFERING OF UP TO [●] EQUITY SHARES OF FACE VALUE OF ₹1 EACH ("EQUITY SHARES") OF FUSION CX LIMITED ("OUR COMPANY" OR THE "ISSUER") FOR CASH AT A PRICE OF ₹ [●] PER EQUITY SHARE (INCLUDING A SHARE PREMIUM OF ₹ [●] PER EQUITY SHARE) ("OFFER PRICE") AGGREGATING UP TO ₹ 7,020.00 MILLION (THE "OFFER"). THE OFFER COMPRISES OF A FRESH ISSUE OF UP TO [●] EQUITY SHARES BY OUR COMPANY AGGREGATING UP TO ₹ 5,000.00 MILLION (THE "FRESH ISSUE") AND AN OFFER FOR SALE OF UP TO [●] EQUITY SHARES (THE "OFFERED SHARES") AGGREGATING UP TO ₹ 2,020.00 MILLION (THE "OFFER FOR SALE"), COMPRISING UP TO [●] EQUITY SHARES AGGREGATING TO ₹ 1,010.00 MILLION BY P N S BUSINESS PRIVATE LIMITED AND UP TO [●] EQUITY SHARES AGGREGATING TO ₹ 1,010.00 MILLION BY RASISH CONSULTANTS PRIVATE LIMITED (THE "PROMOTER SELLING SHAREHOLDERS"). THE OFFER SHALL CONSTITUTE [●] % OF THE POST-OFFER PAID-UP EQUITY SHARE CAPITAL OF OUR COMPANY.

DETAILS OF THE OFFER FOR SALE BY THE SELLING SHAREHOLDERS			
Name of the Promoter Selling Shareholder	Type	Number of Equity Shares Offered	Weighted Average Cost of Acquisition per Equity Share (in ₹)*
P N S Business Private Limited	Promoter Selling Shareholder	Up to [●] Equity Shares aggregating up to ₹ 1,010.00 million	0.13
Rasish Consultants Private Limited	Promoter Selling Shareholder	Up to [●] Equity Shares aggregating up to ₹ 1,010.00 million	0.12

*As certified by M/S. Agarwal Lodha and Co., Chartered Accountants (Firm Registration Number: 330395E), by way of their certificate dated October 8, 2026.

PRICE BAND: ₹275 TO ₹289 PER EQUITY SHARE OF FACE VALUE OF ₹1 EACH.

THE FLOOR PRICE IS 275 TIMES THE FACE VALUE OF THE EQUITY SHARES AND THE CAP PRICE IS 289 TIMES THE FACE VALUE OF THE EQUITY SHARES.

BIDS CAN BE MADE FOR A MINIMUM OF 51 EQUITY SHARES OF FACE VALUE OF ₹1 EACH AND IN MULTIPLES OF 51 EQUITY SHARES OF FACE VALUE OF ₹1 EACH THEREAFTER.

THE PRICE TO EARNINGS RATIO ("P/E") BASED ON DILUTED EARNINGS PER SHARE ("EPS") FOR FINANCIAL YEAR ENDED 2026 FOR THE COMPANY AT THE UPPER END OF THE PRICE BAND IS 21.55 TIMES AND AT THE LOWER END OF THE PRICE BAND IS 20.51 TIMES.

WEIGHTED AVERAGE RETURN ON NET WORTH FOR LAST THREE FISCAL YEARS IS 24.59%.

The details of the Fresh Issue and the post Issue market capitalization of the Company, each at the Floor Price and the Cap Price, are given below:

Particulars	ISSUE SIZE AND MARKET CAPITALIZATION			
	At Floor Price of ₹275		At Cap Price of ₹289	
	Up to number of Equity Shares of face value of ₹1 each	Up to Amount (₹ in million)	Up to number of Equity Shares of face value of ₹1 each	Up to Amount (₹ in million)
Fresh Issue	18,181,818	5,000.00	17,301,038	5,000.00
Offer for Sale	7,345,454	2,020.00	6,989,618	2,020.00
Total Offer Size	25,527,272	7,020.00	24,290,656	7,020.00
Post-Offer market capitalization of the Company	145,241,113*	39,941.31	144,360,333*	41,720.14

* Exclude vested options under ESOP Scheme

BID/OFFER PROGRAMME

ANCHOR INVESTOR BIDDING DATE : TUESDAY, OCTOBER 13, 2026

BID/OFFER OPENS ON : WEDNESDAY, OCTOBER 14, 2026

BID/OFFER CLOSES ON : FRIDAY, OCTOBER 16, 2026^

^ UPI mandate end time and date shall be at 5:00 pm on the Bid/Offer Closing Date

We are a customer experience ("CX") service provider delivering services across multiple channels, including voice, email, chat, social media and message, in a cost-effective manner with technology playing a central role in our service delivery model, in addition to providing AI Data Infrastructure Services that include data collection, data annotation and labelling, and teleoperations services.

THE ISSUE IS BEING MADE THROUGH THE BOOK BUILDING PROCESS IN ACCORDANCE WITH REGULATION 6(2) OF THE SEBI ICDR REGULATIONS.

THE EQUITY SHARES OF OUR COMPANY WILL GET LISTED ON THE MAIN BOARD OF THE STOCK EXCHANGES. THE NSE SHALL BE THE DESIGNATED STOCK EXCHANGE.

QIB PORTION: NOT LESS THAN 75% OF THE ISSUE | NON-INSTITUTIONAL PORTION: NOT MORE THAN 15% OF THE ISSUE | RETAIL PORTION: NOT MORE THAN 10% OF THE ISSUE

IN MAKING AN INVESTMENT DECISION, AND PURCHASE IN THE ISSUE, POTENTIAL INVESTORS MUST ONLY RELY ON THE INFORMATION INCLUDED IN THE RHP AND THE TERMS OF THE ISSUE, INCLUDING THE RISKS INVOLVED AND NOT RELY ON ANY OTHER EXTERNAL SOURCES OF INFORMATION ABOUT THE ISSUE AVAILABLE IN ANY MANNER. IN RELATION TO PRICE BAND, POTENTIAL INVESTORS SHOULD ONLY REFER TO THIS PRICE BAND ADVERTISEMENT FOR THE ISSUE AND SHOULD NOT RELY ON ANY MEDIA ARTICLES / REPORTS IN RELATION TO THE VALUATION OF OUR COMPANY AS THESE ARE NOT ENDORSED, PUBLISHED OR CONFIRMED EITHER BY THE COMPANY OR THE BOOK RUNNING LEAD MANAGERS TO THE ISSUE ("BRLMs")

IN ACCORDANCE WITH THE RECOMMENDATION OF THE COMMITTEE OF INDEPENDENT DIRECTORS OF OUR COMPANY, PURSUANT TO THEIR RESOLUTION DATED OCTOBER 8, 2026, THE ABOVE PROVIDED PRICE BAND IS JUSTIFIED BASED ON QUANTITATIVE FACTORS/ KPIs DISCLOSED IN THE 'BASIS FOR ISSUE PRICE' SECTION ON PAGE 119 OF THE RHP VIS-A-VIS THE WEIGHTED AVERAGE COST OF ACQUISITION ("WACA") OF PRIMARY AND SECONDARY TRANSACTION(S), AS APPLICABLE, DISCLOSED IN 'BASIS FOR ISSUE PRICE' SECTION ON PAGE 119 OF THE RHP AND PROVIDED BELOW IN THE ADVERTISEMENT.

RISK TO INVESTORS

For details refer to section titled "Risk Factors" on page 19 of the RHP

1. Litigation Risk: There are outstanding legal proceedings involving our Company, Subsidiaries and Directors. Any adverse outcome in such proceedings may adversely affect our reputation, business, results of operations, profitability and margins, cash flows and financial condition. A summary of the outstanding proceedings involving our Company, Subsidiaries, Directors, Promoters, Key Managerial Personnel and the Senior Management in accordance with requirements under the SEBI ICDR Regulations, to the extent quantifiable, have been set forth below.

Name of Entity	Number of Criminal Proceedings	Number of Tax Proceedings	Number of Statutory or Regulatory Proceedings	Number of Disciplinary Actions by the SEBI or the Stock Exchanges against our Promoters in the last five years	Number of Material Civil Proceedings	Aggregate amount involved (in ₹ million)*
Company						
Against our Company	5	12	Nil	Not applicable	4	839.32
By our Company	8	Not applicable	Not applicable	Not applicable	1	73.73
Subsidiaries						
Against our Subsidiaries^	2	9	Nil	Not applicable	8	967.32
By our Subsidiaries	2	Not applicable	Not applicable	Not applicable	3	817.80
Directors						
Against our Directors	3	Nil	Nil	Not applicable	2	Nil
By our Directors	2	Not applicable	Not applicable	Not applicable	Nil	Nil
Promoter (other than the Directors)						
Against our Promoters	Nil	Nil	Nil	Nil	Nil	Nil
By our Promoters	Nil	Not applicable	Not applicable	Not applicable	Nil	Nil
Key Managerial Personnel						
By the KMPs	Nil	Not applicable	Nil	Not applicable	Not applicable	Nil
Against the KMPs	1	Not applicable	Nil	Not applicable	Not applicable	Nil
Senior Management (other than the Key Managerial Personnel)						
By the SMPs	Nil	Not applicable	Nil	Not applicable	Not applicable	Nil
Against the SMPs	Nil	Not applicable	Nil	Not applicable	Not applicable	Nil

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* To the extent ascertainable

^ This excludes the value of the matters filed by (i) Steven Brown and others against our Company and our Subsidiaries, Ameridial Inc. and Sequential Technology International, LLC, (ii) Global Callcenter Solutions Against our Company and our Subsidiary O'Curranace, Inc. and (iii) Sequential Technology International Holdings LLC against our Company and our Subsidiary, Ameridial, Inc. For further details, please see the section titled "Outstanding Litigation and Material Developments" on page 461 of the RHP.

Note : For outstanding litigations where the amount involved is in foreign currency, we have assumed an exchange rate of ₹94.56= USD 1, applicable as on March 31, 2026. (Source: www.fbil.org.in)

2. **Customer Concentration:** A significant portion of our business is attributable to top 10 customers that have contributed 49.84%, 52.17%, 45.30% and 41.04% to the

4. **Overseas Revenue:** Our Company generates a significant portion of our revenue from our customers situated outside India. 90.06%, 88.71%, 80.59% and 76.22% of our revenue from operations for the three month period ended June 30, 2026, Fiscals 2026, 2025 and 2024, respectively is derived from customers based outside India with a higher dependence on revenue from operations from North America. Adverse developments in these areas may increase our costs, disrupt operations, or impact the financial stability of these customers - potentially resulting in reduced demand, payment delays, or customer loss. The revenue from operations within and outside India for periods indicated, including as a percentage of revenue from operations, is provided below:

Particulars	Three month period ended June 30, 2026		Fiscal 2026		Fiscal 2025		Fiscal 2024	
	Amount (in ₹ million)	Percentage of Total Revenue from Operations (%)	Amount (in ₹ million)	Percentage of Total Revenue from Operations (%)	Amount (in ₹ million)	Percentage of Total Revenue from Operations (%)	Amount (in ₹ million)	Percentage of Total Revenue from Operations (%)
Revenue from India	487.48	9.94	2,051.87	11.29	2,579.67	19.41	2,357.80	23.78
Revenue from outside India	4,417.36	90.06	16,129.51	88.71	10,713.29	80.59	7,555.35	76.22
North America	3,902.38	79.56	14,855.74	81.70	10,014.31	75.34	6,892.13	69.53
Latin America	359.52	7.33	675.36	3.71	60.50	0.46	42.88	0.43
Southeast Asia	13.36	0.27	53.04	0.29	147.88	1.11	129.01	1.30
Europe and Africa	142.10	2.90	545.36	3.00	490.58	3.69	491.33	4.96
Total	4,904.84	100.00	18,182.38	100.00	13,292.96	100.00	9,913.15	100.00

5. **Intellectual Property Risks:** We rely on unpatented technology tools and platforms developed in-house as well as hold intellectual property rights relating to our brands, domain names, technology applications and services offered. Our existing trademarks may expire, and we cannot assure you that we will be able to renew the same in a timely manner or at all. Our pending and future trademark applications may not be approved. Additionally, certain logos including that of "Omind", "Boomsourcing", "Annotera" and "Scribe.ology" which is used by our Company and Subsidiaries have not been registered at all.

6. **Attrition Risk:** Our performance depends largely on the efforts and abilities of our skilled employees as well as Key Managerial Personnel and Senior Management Personnel. The table below sets forth the attrition data of our employees for the periods indicated:

revenue from operations for the three-month period ended June 30, 2026, Fiscals 2026, 2025 and 2024, respectively. Any deterioration in the financial condition of our top customers or the loss of such customers may have an adverse impact on our business.

3. **Cybersecurity Risk:** Our business model as a technology-enabled customer experience and business process outsourcing provider necessitates the extensive processing, storage, and transmission of sensitive and confidential information. If our information security measures are compromised, damaged or interrupted by cyber attacks, breaches, computer viruses or other security problems, our business, reputation and financial condition could be adversely affected. .

Period	No. of CX Employees*	Average attrition rate**	No. of Field Workforce	Average attrition rate**
March 31, 2024	8,539	32.15%	8,723	4.83%
March 31, 2025	12,586	30.56%	10,747	5.38%
March 31, 2026	13,357	26.50%	4,077	5.31%
June 30, 2026	13,735	31.20%	3,829	5.10%

* Includes KMPs and SMPs

** Voluntary attrition is calculated as the percentage of employees who voluntarily leave the organization (excluding those employed for less than 90 days), divided by the average monthly closing headcount of such employees over the preceding 12-month period

7. **Goodwill impairment risk:** Goodwill and other intangible assets are our largest assets. Any impairment to our goodwill or other intangible assets may adversely affect our reputation and financial condition. Set forth below are details of our goodwill and other intangible assets as of June 30, 2026, and March 31, 2026, 2025 and 2024, in absolute terms and as a percentage of our total assets:

Particulars	Three month period ended June 30, 2026		Fiscal 2026		Fiscal 2025		Fiscal 2024	
	Amount (in ₹ million)	Percentage of total assets (%)	Amount (in ₹ million)	Percentage of total assets (%)	Amount (in ₹ million)	Percentage of total assets (%)	Amount (in ₹ million)	Percentage of total assets (%)
Goodwill	3,626.43	26.51%	3,622.02	26.15%	2,880.89	25.20%	876.39	11.41%
Other intangible assets*	1,017.70	7.44%	1,064.33	7.68%	1,156.53	10.12%	830.22	10.81%

* Includes computer software and customer list.

8. **Foreign Exchange Risk:** Our reporting currency is in Indian rupees, and we transact a significant portion of our business in several other currencies, primarily the U.S. Dollar. Additionally, we do not have any hedging arrangements. Accordingly, changes in exchange rates may have a material adverse effect on our profitability and margins. Set out below are the details of the gains or losses on the foreign exchange fluctuations for the periods indicated:

Metric	Three month period ended June 30, 2026	Fiscal 2026	Fiscal 2025	Fiscal 2024
Gain/ (Loss) on foreign exchange fluctuation (net) (in ₹ million)	37.11	179.62	(14.41)	(25.45)

9. If we are unable to fully realize the anticipated benefits of acquisitions or experience delays or other problems in implementing our strategy of expanding through acquisitions, our growth, business, results of operations and prospects may be adversely affected.

10. Weighted Average Return on Net Worth for Fiscal 2026, 2025 and 2024 is 24.59 %

11. Price/Earning ("P/E") ratio based on diluted EPS for Fiscal 2026 for the company at the upper price band is 21.55x.

12. **Weighted average price at which the specified securities were acquired by our Promoters and the Promoter Selling Shareholders, in the last one year preceding the date of the Red Herring Prospectus.**

The weighted average price at which the Equity Shares were acquired by our Promoters and Promoter Selling Shareholders in the last one year preceding the date of the Red Herring Prospectus are:

Name	Number of Equity Shares acquired in the one year preceding the date of the Red Herring Prospectus	Weighted average price of acquisition per Equity Share (in ₹)*
Promoters (also the Selling Shareholders)		
P N S Business Private Limited	Nil	Nil
Rasish Consultants Private Limited	Nil	Nil

* As certified by M/S. Agarwal Lodha and Co., Chartered Accountants (Firm Registration Number: 330395E), by way of their certificate dated October 08, 2026.

13. **Average cost of acquisition of shares for our Promoters and the Selling Shareholders.**

The average cost of acquisition of Equity Shares for our Promoters and Selling Shareholders is as set out below:

Name of acquirer	Number of Equity Shares	Acquisition price per Equity Share (in ₹)*
Promoters		
P N S Business Private Limited (also the Selling Shareholder)	64,289,000	0.13
Rasish Consultants Private Limited (also the Selling Shareholder)	60,815,800	0.12
Pankaj Dhanuka [#]	Nil	Nil
Kishore Saraogi [#]	Nil	Nil

* As certified by M/S. Agarwal Lodha and Co., Chartered Accountants (Firm Registration Number: 330395E), by way of their certificate dated October 08, 2026.

The Individual Promoters do not hold any Equity Shares in our Company as on the date of the Red Herring Prospectus.

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14. The weighted average cost of acquisition of all shares transacted by our Promoters, the Promoter Group, the Selling Shareholders or Shareholder(s) with rights to nominate Director(s) or other special rights, in the last eighteen months, one year and three years preceding the date of the Red Herring Prospectus.

The weighted average cost of acquisition of specified securities transacted by our Promoters, the Promoter Group, the Selling Shareholders or Shareholder(s) with rights to nominate Director(s) or other special rights, in the last eighteen months, one year and three years preceding the date of the Red Herring Prospectus is as follows:

Period	Weighted average cost of acquisition (in ₹)*	Upper end of the price band (₹289) is 'X' times the weighted average cost of acquisition	Range of acquisition price: Lowest price – Highest price (in ₹)
Last eighteen months	Nil	NA	Nil
Last one year	Nil	NA	Nil
Last three years	72.20	4.00	72.20

* As certified by M/S. Agarwal Lodha and Co., Chartered Accountants (Firm Registration Number: 330395E), by way of their certificate dated October 08, 2026.

15. Details of price at which specified securities were acquired in the last three years preceding the date of the Red Herring Prospectus by our Promoters, the Promoter Group, the Promoter Selling Shareholders or Shareholder(s) with rights to nominate Director(s) or other special rights.

None of the Promoters, members of the Promoter Group, the Promoter Selling Shareholders and Shareholder(s) entitled with right to nominate directors or any other rights have acquired any securities in the last three years preceding the date of the Red Herring Prospectus.

16. The three BRLMs associated with the Offer have handled 107 public issues in the current financial year and preceding two financial years, out of which 33 issues closed below the offer price on the listing date.

Name of the BRLMs	Total Public Issues	Issues closed below the issue price on listing date
Nuvama Wealth Management Limited	13	6
IIFL Capital Services Limited (formerly known as IIFL Securities Limited)	45	14
Motilal Oswal Investment Advisors Limited	24	6
Common Issues	25	7
Total	107	33

ADDITIONAL INFORMATION FOR INVESTORS

1. The Company has not undertaken a pre-IPO placement.
2. Pre-Offer and Post-Offer shareholding of our Promoter, members of the Promoter Group, top 10 Shareholders (other than the Promoter and members of the Promoter Group) and other public shareholders.
3. The aggregate shareholding of our Promoter, members of our Promoter Group, top 10 Shareholders (other than the Promoter and members of the Promoter Group) and other public shareholders is set forth below:

Sr. No.	Name of the shareholder	Pre-Offer shareholding as at the date of Price Band advertisement**		Post-Offer shareholding as at Allotment ^f			
		Number of Equity Shares held on a fully diluted basis ^a	Percentage of the pre- Offer Equity Share capital a fully diluted basis(%) ^a	At the lower end of the Price Band (₹275)		At the upper end of the Price Band (₹289)	
				Number of Equity Shares on a fully diluted basis ^a	Shareholding on a fully diluted basis (in %) ^a	Number of Equity Shares on a fully diluted basis ^a	Shareholding on a fully diluted basis (in %) ^a
Promoter (also the Promoter Selling Shareholder)							
1.	P N S BUSINESS PRIVATE LIMITED	6,42,89,000	49.44	6,06,16,273	40.90	6,07,94,191	41.26
2.	RASISH CONSULTANTS PRIVATE LIMITED	6,08,15,800	46.77	5,71,43,073	38.55	5,73,20,991	38.91
Additional top 10 Shareholders							
1.	Nalini Ranjan Tikkoo	9,07,200	0.70	9,07,200.00	0.61	9,07,200	0.62
2.	Bob Hotchandani	7,00,000	0.54	7,00,000.00	0.47	7,00,000	0.48
3.	Andrew Wilmott	2,60,000	0.20	2,60,000.00	0.18	2,60,000	0.18
4.	Ritesh Chakraborty	1,60,336	0.12	1,60,336.00	0.11	1,60,336	0.11
5.	Bradley Call	1,50,000	0.12	1,50,000.00	0.10	1,50,000	0.10
6.	Amit Soni	1,25,100	0.10	1,25,100.00	0.08	1,25,100	0.08
7.	Manish Padamchand Jain	1,25,000	0.10	1,25,000.00	0.08	1,25,000	0.08
8.	Barun Singh	1,25,000	0.10	1,25,000.00	0.08	1,25,000	0.08
9.	Atul Khemka	1,22,600	0.09	1,22,600.00	0.08	1,22,600	0.08
10.	Neha Kedia	97,760	0.08	97,760.00	0.07	97,760	0.07
Other public shareholders							
11.	Others	21,54,852	1.66	2,76,82,124	18.68	2,64,45,508	17.95
Total		13,00,32,648	100.00	14,82,14,466	100.00	14,73,33,686	100.00

**Based on the beneficiary position statement dated October 7, 2026
^Calculated on the basis of total Equity Shares held and such number of Equity Shares which will result upon exercise of vested options under the ESOP Scheme.
#Assuming full subscription in the Offer. The post-Offer shareholding details as at Allotment will be based on the actual subscription and the Offer Price and updated in the Prospectus, subject to finalization of the Basis of Allotment. Also, this table assumes there is no transfer of shares by these Shareholders between the date of the price band advertisement and Allotment (if any such transfers occur prior to the date of Prospectus, it will be updated in the shareholding pattern in the Prospectus)

BASIS FOR OFFER PRICE



(you may scan the QR code for accessing the website of Nuvama Wealth Management Limited)

(The "Basis for Issue Price" section on page 119 of the RHP will be updated with the above price band. Please refer to the websites of the BRLMs: www.nuvama.com, www.iiflcapital.com and www.motilaloswal.com, respectively, for the "Basis for Issue Price" updated with the above price band)

The Price Band and the Offer Price will be determined by our Company, in consultation with the BRLMs, on the basis of assessment of market demand for the Equity Shares offered through the Book Building Process and the quantitative and qualitative factors as described below and is justified in view of these parameters. The face value of the Equity Shares is ₹1 each and the Floor Price is 275.00 times the face value of the Equity Shares and the Cap Price is 289.00 times the face value of the Equity Shares.

Investors should also refer to 'Risk Factors', 'Our Business', 'Financial Information' and 'Management's Discussion and Analysis of Financial Condition and Results of Operations' on pages 19, 185, 303 and 426, of the RHP, respectively, to have an informed view before making an investment decision.

Qualitative factors : Some of the qualitative factors which form the basis for computing the Offer Price are as follows: • Global delivery network across 13 countries with 40 scalable delivery centres providing 24x7 multichannel support. • Continuous focus on strategic R&D investments to develop in-house, AI-driven solutions focused on CX transformation. • Proven track record of inorganic growth and integration adding capabilities and driving financial growth. • Diversified operations with domain expertise across multiple industries with long standing customer relationships. • Diverse Board, experienced promoters and management team with domain expertise supported by skilled employees. For further details, see 'Our Business – Competitive Strengths' beginning on page 189 of the RHP.

Quantitative factors : Some of the information presented below relating to our Company is derived from the Restated Consolidated Financial Information. For further details, see 'Restated Consolidated Financial Information' on page 303 of the RHP.

Some of the quantitative factors which may form the basis for calculating the Offer Price are as follows:

1. Basic and Diluted Earnings per Equity Share ("EPS"), adjusted for changes in capital:

Financial year/ Period ended	Basic EPS (in ₹)	Diluted EPS (in ₹)	Weight
Fiscal 2026	13.47	13.41	3
Fiscal 2025	5.90	5.88	2
Fiscal 2024	2.88	2.88	1
Weighted Average	9.18	9.14	-
Three months period ended June 30, 2026*	4.41	4.39	-

* Not annualized

Note:
i. EPS has been calculated in accordance with the Indian Accounting Standard 33 – "Earnings per share". The face value of Equity Shares of our Company is ₹1.

(a) Basic earnings per share equals Profit for the period/year attributable to the shareholders of our Company divided by the Weighted average number of Equity Shares outstanding during the year.

(b) Diluted Earnings per Equity Share (₹) = Profit for the year, as restated by weighted average number of equity shares, outstanding during the year and adjusted for the effects of all dilutive potential Equity Shares. Pursuant to a resolution of the Board dated June 8, 2022 and Shareholders' resolution dated June 17, 2022, equity shares of face value of ₹10 each of our Company were sub-divided into Equity Shares of face value of ₹1 each. The Earnings per Equity Share (basic and diluted) has been calculated after giving effect to such sub-division.

ii. Weighted Average = Aggregate of year-wise weighted EPS divided by the aggregate of weights i.e. (EPS x weight) for each year divided by the total of weights.

2. Price Earnings Ratio (P/E) in relation to Price Band of ₹ 275 to ₹ 289 per Equity Share:

Particulars	P/E at Floor Price (number of times)	P/E at Cap Price (number of times)
Based on basic EPS for Fiscal 2026	20.42x	21.46x
Based on diluted EPS for Fiscal 2026	20.51x	21.55x

3. Industry Peer Group P/E Ratio

Particulars	P/E
Highest	51.07x
Lowest	14.12x
Average	26.65x

Source: The highest and lowest industry P/E shown above is based on the peer set provided below under "Comparison of accounting ratios with listed industry peers" on page 190 of the RHP. The industry average has been calculated as the arithmetic average P/E of the peer set provided below.

4. Return on Net Worth ("RoNW"):

Financial year/ Period ended	RoNW (%)	Weight
Fiscal 2026	30.74	3
Fiscal 2025	20.96	2
Fiscal 2024	13.42	1
Weighted Average	24.59	-
Three months period ended June 30, 2026*	9.12	-

* Not annualized

Note:
(a) Return on net worth has been computed by dividing the Restated Profit/Loss for the year/period by the corresponding net worth as at the end of the year/period.
(b) Net worth is the aggregate of paid-up equity share capital, and other equity consisting of (i) reserves and surplus (includes all reserves created out of the profits, securities premium account and debit or credit balance of profit and loss account); and (ii) other reserves (includes fair value reserve on investments in equity instruments, cash flow hedging reserve, foreign currency translation reserves, share application money, money received against share warrants, capital reserve account and capital redemption reserve account), but does not include share options outstanding account, reserves created out of revaluation of assets, write back of depreciation and amalgamation as per the Restated Consolidated Financial Information.

(c) Weighted average is aggregate of year-wise weighted RoNW divided by the aggregate of weights i.e. {(RoNW x weight) for each year} / (Total of weights).

5. Net Asset Value per Equity Share:

Net Asset Value per Equity Share	₹
As on June 30, 2026*	48.35
As on March 31, 2026*	43.73
After the Offer	
- At Floor Price	76.89
- At Cap Price	77.36
- At Offer Price#	■

*As per the Restated Consolidated Financial Information.

To be determined on conclusion of the Book Building Process

Note: Net Asset Value (NAV) per equity share (₹) = Net Worth divided by the number of equity shares outstanding as at the end of year, as adjusted for bonus issue of Equity Shares and Sub Division of Equity Shares. Further for NAV per equity share after the Offer, adjustments on account allotments pursuant to ESOP Scheme, post June 30, 2026 have been also considered along with shares to be issued in the Offer.

6. Comparison of accounting ratios with listed industry peers

Name of the Company	Standalone/ Consolidated	Face Value (₹ per share)	Closing Price^	EPS (₹)		NAV (per share) (₹)	P/E	RONW (%)	Total Income (in ₹ millions)
				Basic	Diluted				
Fusion CX Limited	Consolidated	1.00	N.A.	13.47	13.41	43.73	N.A. ^(b)	30.74%	18,518.31
Listed peers									
FirstSource Solutions Limited	Consolidated	10.00	264.35	9.77	9.56	61.80	22.27x	15.00%	95,638.47
eClerx Services Limited	Consolidated	10.00	1,909.90	76.23	74.42	278.00	19.65x	53.00%	42,182.00
Aldigi Tech Limited	Consolidated	10.00	806.90	53.96	53.96	235.00	14.12x	29.00%	6,080.40
Inventus Knowledge Solutions Limited	Consolidated	1.00	1,761.20	43.12	42.26	568.00	31.41x	7.58%	32,109.82
Sagility India Limited	Consolidated	10.00	46.85	1.98	1.98	30.50	21.66x	6.47%	72,908.30
Hinduja Global Solutions Limited	Consolidated	10.00	395.60	6.92	6.92	53.00	51.07x	2.00%	48,570.20

^ Closing Price as on September 4, 2026

* Financial information for our Company is derived from the Restated Consolidated Financial Information as at and for Fiscal 2026.

Note:

1) EPS has been calculated in accordance with the Indian Accounting Standard 33 – "Earnings per share". The face value of Equity Shares of our Company is ₹1.

a. Basic earnings per share equals Profit for the period/year attributable to the shareholders of our Company divided by the Weighted average number of Equity Shares outstanding during the year.

b. Diluted Earnings per Equity Share (₹) = Profit for the year, as restated by weighted average number of equity shares, outstanding during the year and adjusted for the effects of all dilutive potential Equity Shares. Pursuant to a resolution of the Board dated June 8, 2022 and Shareholders' resolution dated June 17, 2022, equity shares of face value of ₹10 each of our Company were sub-divided into Equity Shares of face value of ₹1 each. The Earnings per Equity Share (basic and diluted) has been calculated after giving effect to such sub-division.

2) Net Asset Value (NAV) per equity share (₹) = Net Worth divided by the number of equity shares outstanding as at the end of year, as adjusted for bonus issue of Equity Shares and sub-division of Equity Shares.

3) P/E Ratio for our Company has been computed based on the Offer Price of ₹[■] per Equity Share divided by the Basic EPS for the year March 31, 2026.

4) Return on net worth has been computed by dividing the Restated Profit/Loss for the year/period by the corresponding net worth as at the end of the year/period.

Source: All the financial information for listed industry peers mentioned above is on a consolidated basis (unless otherwise available only on standalone basis) and is sourced from the annual reports / annual results as available for the respective company for the Financial Year ended March 31, 2026 submitted to stock exchanges.

The peer group above has been determined on the basis of listed public companies comparable in size to our Company or whose business portfolio is comparable with that of our business.

7. Past transfer(s)/ allotment(s)

(1) Our Company confirms that there has been no primary/new issue of shares (Equity Shares/convertible securities), excluding grants of any options and issuance of bonus shares, equal to or more than 5% of the fully diluted paid-up share capital of our Company (calculated on the pre-issue capital before such transaction and excluding employee stock options granted but not vested), in a single transaction or multiple transactions (combined together over a span of rolling 30 days) during 18 months preceding the date of filing of the Red Herring Prospectus, in a single transaction or multiple transactions combined together over a span of rolling 30 days.

(2) Our Company confirms that there have been no secondary sales / acquisitions of Equity Shares or any convertible securities, where the Promoters, members of the Promoter Group, Selling Shareholders or Shareholder(s) having the right to nominate director(s) on our Board are a party to the transaction (excluding gifts), during the 18 months preceding the date of the Red Herring Prospectus, where either acquisition or sale is equal to or more than 5% of the fully diluted paid-up share capital of our Company (calculated based on the pre-Offer capital before such transaction/s and excluding employee stock options granted but not vested), in a single transaction or multiple transactions combined together over a span of rolling 30 days.

Since there are no such transaction to report to under (1) and (2) then therefore information for based on last 5 primary or secondary transactions (secondary transactions where Promoters / promoter group entities or shareholder(s) having the right to nominate director(s) in the Board of the Company, are a party to the transaction), not older than 3 years prior to the date of the Red Herring Prospectus, irrespective of the size of transactions is as below:

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